

THE COUNTDOWN IS ON!!

CONTACT INFORMATION

Fiona Strauss Ext. 98573

Acute Inpatient Units/Operating Suite



Standard 6 Portfolio

Clinical Handover

Mary Cushing Ext. 94212

HITH/Chemotherapy Day Unit/CSSD/Radiology/
MDU



Standard 5 & 8 Portfolio

Patient ID & Procedure Matching

Pressure Injury & Skin Integrity

TBA Ext. 96884

Woman's & Children's Unit/Specialist
Clinics/PDPU/Endoscopy

Christine Tauschke Ext. 96884

Emergency/Critical Care Units/ CVS/Dialysis

Standard 9 Portfolio

Recognising and Responding to

Clinical Deterioration



Cathy Caruso m: 0438266099

ABI Service/Audiology/Allied Health/CASA

Community Programs/Dental

Services/NDIS/Statewide Equipment

Program (SWEP)/Sub Acute Inpatient



Alison Eldridge Ext. 98571

Administrative Support /Audit & Evaluation Tool

Specialist

Wendy McLeod Ext. 94629

Transfusion Clinical Nurse Consultant

Standard 7

Safe Blood & Blood Products



Karina Rieniets Ext. 96783

Consumer Participation Coordinator

HITH/Chemotherapy Day Unit/CSSD/
Radiology/MDU

Standard 10 Portfolio

Preventing Falls & Harm from Falls



Lisa Todd Ext. 98573

Jo Forteach Ext. 98574

Consumer Liaison & Experience

Lee-Anne Sargent Ext. 96660

Standard 2 Portfolio

Partnering with Consumers



Michael Mennen Ext. 94162

Breanna Achterbosch

Quality Coordinator Mental Health

UPDATES

Accreditation 2017

Are you ready?.....

30th Oct — 3rd Nov 2017

- Performance reviews completed?
- How's your Hand Hygiene?
- Audits completed?
- ALS/BLS Training compliance?
- Improvement Strategies? Risks?
- Governance Documentation?

The countdown is on  

ACCREDITATION



OCTOBER 2017

Are you ready?

Keep an eye out for your weekly updates during the Countdown to assist you with tips to keep you on track to be Accreditation ready.

For any queries or assistance please contact your QuIC Representative.

STANDARD 5 UPDATE

Patient Identification

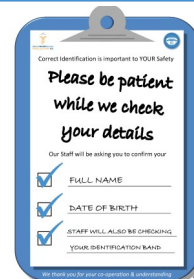
WHEN?

- Prior to administration of treatment, therapies or examinations
- Transfer of care
- Food service

WHY?

To ensure the correct patient for:

- The correct exam or therapy
- Medication
- Handover
- Consultation
- Dietary requirements



INPATIENT POSTER



OUTPATIENT POSTER

Do you have your Patient ID Posters displayed? If you do not have any... please advise Alison Eldridge in the GARMU — e: alisonel@bhs.org.au or p: 98571

AUDITS: SEPTEMBER 2017

- Wrist Band Audit
 - Patient ID Audit
- } GARMU Staff will be completing throughout September in all areas.

INCIDENTS REPORT - 2017

Most common Patient Identification incidents include incorrect:

- Labelling of pathology specimens
- ID label on forms
- E-form entered into BOSSNET
- Label on Patient ID on referral documentation forms



Focus month for September is Standard 9 - Clinical Deterioration - See over page for details



September Focus Standard 9

Recognising and Responding to Clinical Deterioration

ESCALATION OF CARE

The intention of Standard 9 is to:

'Ensure a patient's deterioration is recognised promptly and appropriate action is taken.'

1 RECOGNISE Is your patient deteriorating

- Observation charts
- Use your clinical judgement
- Know the patient's **Goals of Care MR405 (UPDATED)**

2 RESPOND Do something about it

- Know who to call ,
- Know the 'calling criteria'
- Use the ISBAR framework, when communicating for requirements and documenting your actions **Clinical Review Communication Tool MR418.0**

ESCALATE CARE IF PATIENT AT RISK OF FURTHER DETERIORATION

3 ACTION Response is Timely & Appropriate

- Request a clinical review or;
- Activate emergency responses without delay



No patient should wait any longer than **30 minutes** in total, before appropriate review.



R.E.A.C.H RESPONSE

R.E.A.C.H. stands for:
Recognising
Escalate
Act
Call for
Help

A program to support patients & carers, encourage them to raise concerns with staff when, something is not right. A stepped process of escalating concerns.



Posters are being rolled out across Acute & Subacute areas this month. If you don't receive one please contact Christine Tauschke for your copy.

AUDITS - SEPTEMBER 2017

- Acute: Liaison Nurse/MET Calls Staff
<https://www.surveymonkey.com/r/Liaisonnurse>
- Subacute: MET Calls Staff Feedback
<https://www.surveymonkey.com/r/SubAcuteMET17>
- Clinical Review Communication Tool MR418 & Clinical Escalation Processes Audit — July 2017
Still to be completed by some areas, reports to follow within the next month
- Goals of Care Documentation Audit
August/September 2017
Still to be completed by some areas, reports to follow within the next month

EDUCATION



IMPORTANT REMINDER

**Are you ready to respond to your patient's clinical deterioration?
Is your mandatory competency BLS or ALS current?**



See September PDP Calendar <http://bhsnet/node/7554>